

Applicability	Service	Indicator	Value
All		Name of the service provider	Hitched Limited
All		Date of the publication of the report	2025-04-17
All		Date of the publication of the latest previous report	NA
All		Starting date of reporting period	2024-02-17
All		Ending date of reporting period	2024-12-31

Category label	Category description	Category of illegal content
TOTAL	All the entries	TOTAL
Category 1	Animal welfare	STATEMENT_CATEGORY_ANIMAL_WELFARE
Category 1a	Animal harm	KEYWORD_ANIMAL_HARM
Category 1b	Unlawful sale of animals	KEYWORD_UNLAWFUL_SALE_ANIMALS
Category 1c	Not captured by any other category's keyword	KEYWORD_OTHER
Category 2	Consumer information infringements	STATEMENT_CATEGORY_CONSUMER_INFORMATION
Category 2a	Insufficient information on traders	KEYWORD_INSUFFICIENT_INFORMATION_ON_TRADERS
Category 2b	Non-compliance with pricing regulations	KEYWORD_NONCOMPLIANCE_PRICING
Category 2c	Hidden advertisement or commercial communication, including by influencers	KEYWORD_HIDDEN_ADVERTISEMENT
Category 2d	Misleading information about the characteristics of the goods and services	KEYWORD_MISLEADING_INFO_GOODS_SERVICES
Category 2e	Misleading information about the consumer's rights	KEYWORD_MISLEADING_INFO_CONSUMER_RIGHTS
Category 2f	Not captured by any other sub-category	KEYWORD_OTHER
Category 3	Data protection and privacy violations	STATEMENT_CATEGORY_DATA_PROTECTION_AND_PRIVACY_VIOLATIONS
Category 3a	Biometric data breach	KEYWORD_BIOMETRIC_DATA_BREACH
Category 3b	Missing processing ground for data	KEYWORD_MISSING_PROCESSING_GROUND
Category 3c	Right to be forgotten	KEYWORD_RIGHT_TO_BE_FORGOTTEN
Category 3d	Data falsification	KEYWORD_DATA_FALSIFICATION
Category 3e	Not captured by any other category's keyword	KEYWORD_OTHER
Category 4	Illegal or harmful speech	STATEMENT_CATEGORY_ILLEGAL_OR_HARMFUL_SPEECH
Category 4a	Defamation	KEYWORD_DEFAMATION
Category 4b	Discrimination	KEYWORD_DISCRIMINATION
Category 4c	Illegal incitement to violence and hatred based on protected characteristics (hate speech)	KEYWORD_HATE_SPEECH
Category 4d	Not captured by any other category's keyword	KEYWORD_OTHER
Category 5	Intellectual property infringements	STATEMENT_CATEGORY_INTELLECTUAL_PROPERTY_INFRINGEMENTS
Category 5a	Copyright infringements	KEYWORD_COPYRIGHT_INFRINGEMENT
Category 5b	Design infringements	KEYWORD_DESIGN_INFRINGEMENT
Category 5c	Geographical indications infringements	KEYWORD_GEOGRAPHIC_INDICATIONS_INFRINGEMENT
Category 5d	Patent infringements	KEYWORD_PATENT_INFRINGEMENT
Category 5e	Trade secret infringements	KEYWORD_TRADE_SECRET_INFRINGEMENT
Category 5f	Trademark infringements	KEYWORD_TRADEMARK_INFRINGEMENT
Category 5g	Not captured by any other category's keyword	KEYWORD_OTHER
Category 6	Negative effects on civic discourse or elections	STATEMENT_CATEGORY_NEGATIVE_EFFECTS_ON_CIVIC_DISCOURSE_OR_ELECTIONS
Category 6a	Violation of EU law relevant to civic discourse or elections	KEYWORD_VIOLATION_EU_LAW
Category 6b	Violation of national law relevant to civic discourse or elections	KEYWORD_VIOLATION_NATIONAL_LAW
Category 6c	Misinformation, disinformation, foreign information manipulation and interference	KEYWORD_MISINFORMATION_DISINFORMATION_DISINFORMATION
Category 6d	Not captured by any other category's keyword	KEYWORD_OTHER
Category 7	Non-consensual behaviour	STATEMENT_CATEGORY_NON_CONSENSUAL_BEHAVIOUR
Category 7a	Non-consensual image sharing	KEYWORD_NON_CONSENSUAL_IMAGE_SHARING
Category 7b	Non-consensual items containing deepfake or similar technology using a third party's features	KEYWORD_NON_CONSENSUAL_ITEMS_DEEPEAKE
Category 7c	Online bullying/intimidation	KEYWORD_ONLINE_BULLYING_INTIMIDATION
Category 7d	Stalking	KEYWORD_STALKING
Category 7e	Not captured by any other category's keyword	KEYWORD_OTHER
Category 8	Pornography or sexualized content	STATEMENT_CATEGORY_PORNOGRAPHY_OR_SEXUALIZED_CONTENT
Category 8a	Adult sexual material	KEYWORD_ADULT_SEXUAL_MATERIAL
Category 8b	Image-based sexual abuse (excluding content depicting minors)	KEYWORD_IMAGE_BASED_SEXUAL_ABUSE
Category 8c	Not captured by any other category's keyword	KEYWORD_OTHER
Category 9	Protection of minors	STATEMENT_CATEGORY_PROTECTION_OF_MINORS
Category 9a	Age-specific restrictions concerning minors	KEYWORD_AGE_SPECIFIC_RESTRICTIONS_MINORS
Category 9b	Child sexual abuse material	KEYWORD_CHILD_SEXUAL_ABUSE_MATERIAL
Category 9c	Grooming/sexual enticement of minors	KEYWORD_GROOMING_SEXUAL_ENTICEMENT_MINORS
Category 9d	Unsafe challenges	KEYWORD_UNSAFE_CHALLENGES
Category 9e	Not captured by any other category's keyword	KEYWORD_OTHER
Category 10	Risk for public security	STATEMENT_CATEGORY_RISK_FOR_PUBLIC_SECURITY
Category 10a	Illegal organizations	KEYWORD_ILLEGAL_ORGANIZATIONS
Category 10b	Risk for environmental damage	KEYWORD_RISK_ENVIRONMENTAL_DAMAGE

Category 10c	Risk for public health	KEYWORD RISK PUBLIC HEALTH
Category 10d	Terrorist content	KEYWORD TERRORIST CONTENT
Category 10e	Not captured by any other category's keyword	KEYWORD OTHER
Category 11	Scams and/or fraud	STATEMENT_CATEGORY SCAMS_AND_FRAUD
Category 11a	Inauthentic accounts	KEYWORD INAUTHENTIC_ACCOUNTS
Category 11b	Inauthentic listings	KEYWORD INAUTHENTIC_LISTINGS
Category 11c	Inauthentic user reviews	KEYWORD INAUTHENTIC_USER_REVIEWS
Category 11d	Impersonation or account hijacking	KEYWORD IMPERSONATION_ACCOUNT_HIJACKING
Category 11e	Phishing	KEYWORD PHISHING
Category 11f	Pyramid schemes	KEYWORD PYRAMID_SCHEMES
Category 11g	Not captured by any other category's keyword	KEYWORD OTHER
Category 12	Self-harm	STATEMENT_CATEGORY SELF_HARM
Category 12a	Content promoting eating disorders	KEYWORD_CONTENT_PROMOTING_EATING_DISORDERS
Category 12b	Self-mutilation	KEYWORD SELF_MUTILATION
Category 12c	Suicide	KEYWORD SUICIDE
Category 12d	Not captured by any other category's keyword	KEYWORD OTHER
Category 13	Unsafe, non-compliant or prohibited products	STATEMENT_CATEGORY_UNSAFE_AND_PROHIBITED_PRODUCTS
Category 13a	Prohibited or restricted products	KEYWORD PROHIBITED_PRODUCTS
Category 13b	Unsafe or non-compliant products	KEYWORD UNSAFE_PRODUCTS
Category 13c	Not captured by any other category's keyword	KEYWORD OTHER
Category 14	Violence	STATEMENT_CATEGORY VIOLENCE
Category 14a	Coordinated harm	KEYWORD COORDINATED_HARM
Category 14b	Gender-based violence	KEYWORD GENDER_BASED_VIOLENCE
Category 14c	Human exploitation	KEYWORD HUMAN_EXPLOITATION
Category 14d	Human trafficking	KEYWORD HUMAN_TRAFFICKING
Category 14e	General calls or incitement to violence and/or hatred	KEYWORD INCITEMENT_VIOLENCE_HATRED
Category 14f	Not captured by any other category's keyword	KEYWORD OTHER
Category 15	Content in violation of the platform's terms and conditions	STATEMENT_CATEGORY_SCOPE_OF_PLATFORM_SERVICE
Category 15a	Age-specific restrictions	KEYWORD AGE_SPECIFIC_RESTRICTIONS
Category 15b	Geographical requirements	KEYWORD GEOGRAPHICAL_REQUIREMENTS
Category 15c	Goods/services not permitted to be offered on the platform	KEYWORD GOODS_SERVICES_NOT_PERMITTED
Category 15d	Language requirements	KEYWORD LANGUAGE_REQUIREMENTS
Category 15e	Nudity	KEYWORD NUDITY
Category 15f	Not captured by any other category's keyword	KEYWORD OTHER

Only for providers of hosting services, including online platforms	2024-02-17/2024-12-31	STATEMENT_CATEGORY_PROTECTION_OF_MINORS												
Only for providers of hosting services, including online platforms	2024-02-17/2024-12-31	KEYWORD_AGE_SPECIFIC_RESTRICTIONS_MINORS	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Only for providers of hosting services, including online platforms	2024-02-17/2024-12-31	KEYWORD_CHILD_SEXUAL_ABUSE_MATERIAL	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Only for providers of hosting services, including online platforms	2024-02-17/2024-12-31	KEYWORD_GROOMING_SEXUAL_ENTICEMENT_MINORS	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Only for providers of hosting services, including online platforms	2024-02-17/2024-12-31	KEYWORD_UNSAFE_CHALLENGES	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Only for providers of hosting services, including online platforms	2024-02-17/2024-12-31	KEYWORD_OTHER	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Only for providers of hosting services, including online platforms	2024-02-17/2024-12-31	STATEMENT_CATEGORY_RISK_FOR_PUBLIC_SECURITY												
Only for providers of hosting services, including online platforms	2024-02-17/2024-12-31	KEYWORD_ILLEGAL_ORGANIZATIONS	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Only for providers of hosting services, including online platforms	2024-02-17/2024-12-31	KEYWORD_RISK_ENVIRONMENTAL_DAMAGE	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Only for providers of hosting services, including online platforms	2024-02-17/2024-12-31	KEYWORD_RISK_PUBLIC_HEALTH	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Only for providers of hosting services, including online platforms	2024-02-17/2024-12-31	KEYWORD_TERRORIST_CONTENT	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Only for providers of hosting services, including online platforms	2024-02-17/2024-12-31	KEYWORD_OTHER	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Only for providers of hosting services, including online platforms	2024-02-17/2024-12-31	STATEMENT_CATEGORY_SCAMS_AND_FRAUD												
Only for providers of hosting services, including online platforms	2024-02-17/2024-12-31	KEYWORD_INAUTHENTIC_ACCOUNTS	NA	12	NA	12	NA	1	NA	12	NA	NA	NA	NA
Only for providers of hosting services, including online platforms	2024-02-17/2024-12-31	KEYWORD_INAUTHENTIC_LISTINGS	NA	5	NA	5	NA	1	NA	5	NA	NA	NA	NA
Only for providers of hosting services, including online platforms	2024-02-17/2024-12-31	KEYWORD_INAUTHENTIC_USER_REVIEWS	NA	10	NA	10	NA	1	NA	10	NA	NA	NA	NA

Applicability	Service	Reporting period	Section	Indicator	Scope	Value
All		2024-02-17/2024-12-31	Internal complaints mechanism	Number of complaints submitted to the internal-complaints mechanism	Total number	1540
Only for providers of online platforms		2024-02-17/2024-12-31	Internal complaints mechanism	Number of complaints submitted to the internal-complaints mechanism	Decisions upheld	1540
Only for providers of online platforms		2024-02-17/2024-12-31	Internal complaints mechanism	Number of complaints submitted to the internal-complaints mechanism	Decisions reversed	0
Only for providers of online platforms		2024-02-17/2024-12-31	Internal complaints mechanism	Number of complaints submitted to the internal-complaints mechanism	Median time	1
Only for providers of online platforms		2024-02-17/2024-12-31	Internal complaints mechanism	Number of complaints submitted to the internal-complaints mechanism	Decision omitted	0
Only for providers of online platforms		2024-02-17/2024-12-31	Internal complaints mechanism	Complaint based on procedural grounds	Total number	0
Only for providers of online platforms		2024-02-17/2024-12-31	Internal complaints mechanism	Complaint based on procedural grounds	Decisions upheld	0
Only for providers of online platforms		2024-02-17/2024-12-31	Internal complaints mechanism	Complaint based on procedural grounds	Decisions reversed	0
Only for providers of online platforms		2024-02-17/2024-12-31	Internal complaints mechanism	Complaint based on procedural grounds	Median time	0
Only for providers of online platforms		2024-02-17/2024-12-31	Internal complaints mechanism	Complaint regarding the interpretation of illegality or incompatibility	Total number	1540
Only for providers of online platforms		2024-02-17/2024-12-31	Internal complaints mechanism	Complaint regarding the interpretation of illegality or incompatibility	Decisions upheld	1540
Only for providers of online platforms		2024-02-17/2024-12-31	Internal complaints mechanism	Complaint regarding the interpretation of illegality or incompatibility	Decisions reversed	0
Only for providers of online platforms		2024-02-17/2024-12-31	Internal complaints mechanism	Complaint regarding the interpretation of illegality or incompatibility	Median time	1
Only for providers of online platforms		2024-02-17/2024-12-31	Internal complaints mechanism	Restriction imposed is claimed to be not diligent, objective, or proportionate	Total number	0
Only for providers of online platforms		2024-02-17/2024-12-31	Internal complaints mechanism	Restriction imposed is claimed to be not diligent, objective, or proportionate	Decisions upheld	0
Only for providers of online platforms		2024-02-17/2024-12-31	Internal complaints mechanism	Restriction imposed is claimed to be not diligent, objective, or proportionate	Decisions reversed	0
Only for providers of online platforms		2024-02-17/2024-12-31	Internal complaints mechanism	Restriction imposed is claimed to be not diligent, objective, or proportionate	Median time	0
Only for providers of online platforms		2024-02-17/2024-12-31	Out-of-court dispute settlement bodies	Number of decisions submitted to out-of-court dispute settlement bodies	Total number	NA
Only for providers of online platforms		2024-02-17/2024-12-31	Out-of-court dispute settlement bodies	Number of decisions submitted to out-of-court dispute settlement bodies	Decisions upheld	NA

Only for providers of online platforms		2024-02-17/2024-12-31	Out-of-court dispute settlement bodies	Number of decisions submitted to out-of-court dispute settlement bodies	Decisions reversed	NA
Only for providers of online platforms		2024-02-17/2024-12-31	Out-of-court dispute settlement bodies	Number of decisions submitted to out-of-court dispute settlement bodies	Median time	NA
Only for providers of online platforms		2024-02-17/2024-12-31	Out-of-court dispute settlement bodies	Number of decisions submitted to out-of-court dispute settlement bodies	Decision omitted	NA
Only for providers of online platforms		2024-02-17/2024-12-31	Out-of-court dispute settlement bodies	Number of decisions submitted to out-of-court dispute settlement bodies	% of outcomes implemented	NA
Only for providers of online platforms		2024-02-17/2024-12-31	Suspensions imposed on repeated offenders	Number of suspensions enacted for the provision of manifestly illegal content	Total number	NA
Only for providers of online platforms		2024-02-17/2024-12-31	Suspensions imposed on repeated offenders	Number of suspensions enacted for the provision of manifestly unfounded notices	Total number	NA
Only for providers of online platforms		2024-02-17/2024-12-31	Suspensions imposed on repeated offenders	Number of suspensions enacted for the provision of manifestly unfounded complaints	Total number	NA
Only for VLOPs		2024-02-17/2024-12-31	The human resources dedicated to content moderation	Number of internal moderators employed by the provider	Total number	NA
Only for VLOPs		2024-02-17/2024-12-31	The human resources dedicated to content moderation	Number of external moderators contracted by the provider	Total number	NA
Only for VLOPs		2024-02-17/2024-12-31	The human resources dedicated to content moderation	Number of total moderators with sufficient linguistic expertise	Total number	NA
All		2024-02-17/2024-12-31	Use of automated means for content moderation	Number of items solely processed by automated means	Total number	NA
All		2024-02-17/2024-12-31	Use of automated means for content moderation	Number of items partly processed by automated means	Total number	NA
All		2024-02-17/2024-12-31	Use of automated means for content moderation	Number of items not processed by automated means	Total number	NA
All		2024-02-17/2024-12-31	Use of automated means for content moderation	Accuracy rate of the items processed solely by automated means	Total number	NA
All		2024-02-17/2024-12-31	Use of automated means for content moderation	Accuracy rate of the items processed partly by automated means	Total number	NA
All		2024-02-17/2024-12-31	Use of automated means for content moderation	Error rate of the automated means applied	Total number	NA
Only for providers of online platforms		2024-02-17/2024-12-31	Use of automated means for content moderation	Number of items solely processed by automated means	Internal complaints mechanism	NA
Only for providers of online platforms		2024-02-17/2024-12-31	Use of automated means for content moderation	Number of items partly processed by automated means	Internal complaints mechanism	NA
Only for providers of online platforms		2024-02-17/2024-12-31	Use of automated means for content moderation	Number of items not processed by automated means	Internal complaints mechanism	NA

Only for providers of online platforms		2024-02-17/2024-12-31	Use of automated means for content moderation	Accuracy rate of the items processed solely by automated means	Internal complaints mechanism	NA
Only for providers of online platforms		2024-02-17/2024-12-31	Use of automated means for content moderation	Accuracy rate of the items processed partly by automated means	Internal complaints mechanism	NA
Only for providers of online platforms		2024-02-17/2024-12-31	Use of automated means for content moderation	Error rate of the automated means applied	Internal complaints mechanism	NA
All		2024-02-17/2024-12-31	Use of automated means for content moderation	Number of items solely processed by automated means	Own-initiative	NA
All		2024-02-17/2024-12-31	Use of automated means for content moderation	Number of items partly processed by automated means	Own-initiative	NA
All		2024-02-17/2024-12-31	Use of automated means for content moderation	Number of items not processed by automated means	Own-initiative	NA
All		2024-02-17/2024-12-31	Use of automated means for content moderation	Accuracy rate of the items processed solely by automated means	Own-initiative	NA
All		2024-02-17/2024-12-31	Use of automated means for content moderation	Accuracy rate of the items processed partly by automated means	Own-initiative	NA
All		2024-02-17/2024-12-31	Use of automated means for content moderation	Error rate of the automated means applied	Own-initiative	NA
Only for providers of hosting services, including online platforms		2024-02-17/2024-12-31	Use of automated means for content moderation	Number of items solely processed by automated means	NAM Total	NA
Only for providers of hosting services, including online platforms		2024-02-17/2024-12-31	Use of automated means for content moderation	Number of items partly processed by automated means	NAM Total	NA
Only for providers of hosting services, including online platforms		2024-02-17/2024-12-31	Use of automated means for content moderation	Number of items not processed by automated means	NAM Total	NA
Only for providers of hosting services, including online platforms		2024-02-17/2024-12-31	Use of automated means for content moderation	Accuracy rate of the items processed solely by automated means	NAM Total	NA
Only for providers of hosting services, including online platforms		2024-02-17/2024-12-31	Use of automated means for content moderation	Accuracy rate of the items processed partly by automated means	NAM Total	NA
Only for providers of hosting services, including online platforms		2024-02-17/2024-12-31	Use of automated means for content moderation	Error rate of the automated means applied	NAM Total	NA
Only for providers of online platforms		2024-02-17/2024-12-31	Use of automated means for content moderation	Number of items solely processed by automated means	NAM Trusted Flagger	NA
Only for providers of online platforms		2024-02-17/2024-12-31	Use of automated means for content moderation	Number of items partly processed by automated means	NAM Trusted Flagger	NA

Only for providers of online platforms		2024-02-17/2024-12-31	Use of automated means for content moderation	Number of items not processed by automated means	NAM Trusted Flagger	NA
Only for providers of online platforms		2024-02-17/2024-12-31	Use of automated means for content moderation	Accuracy rate of the items processed solely by automated means	NAM Trusted Flagger	NA
Only for providers of online platforms		2024-02-17/2024-12-31	Use of automated means for content moderation	Accuracy rate of the items processed partly by automated means	NAM Trusted Flagger	NA
Only for providers of online platforms		2024-02-17/2024-12-31	Use of automated means for content moderation	Error rate of the automated means applied	NAM Trusted Flagger	NA

Applicability	Service	Reporting period	Section	Indicator	Scope	Value
Only for VLOPs and VLOSEs		2024-02-17/2024-12-31	AMR	Number of average monthly recipients during the reporting period	TOTAL	NA
Only for VLOPs and VLOSEs		2024-02-17/2024-12-31	AMR	Number of average monthly recipients during the reporting period	AT	NA
Only for VLOPs and VLOSEs		2024-02-17/2024-12-31	AMR	Number of average monthly recipients during the reporting period	[...]	NA
Only for VLOPs and VLOSEs		2024-02-17/2024-12-31	AMR	Number of average monthly recipients during the reporting period	SE	NA
Only for VLOPs		2024-02-17/2024-12-31	Human resources dedicated to content moderation	Number of internal moderators employed by the provider	BG	NA
Only for VLOPs		2024-02-17/2024-12-31	Human resources dedicated to content moderation	Number of internal moderators employed by the provider	[...]	NA
Only for VLOPs		2024-02-17/2024-12-31	Human resources dedicated to content moderation	Number of internal moderators employed by the provider	SV	NA
Only for VLOPs		2024-02-17/2024-12-31	Human resources dedicated to content moderation	Number of external moderators contracted by the provider	BG	NA
Only for VLOPs		2024-02-17/2024-12-31	Human resources dedicated to content moderation	Number of external moderators contracted by the provider	[...]	NA
Only for VLOPs		2024-02-17/2024-12-31	Human resources dedicated to content moderation	Number of external moderators contracted by the provider	SV	NA
Only for VLOPs		2024-02-17/2024-12-31	Human resources dedicated to content moderation	Number of total moderators with sufficient linguistic expertise	BG	NA
Only for VLOPs		2024-02-17/2024-12-31	Human resources dedicated to content moderation	Number of total moderators with sufficient linguistic expertise	[...]	NA
Only for VLOPs		2024-02-17/2024-12-31	Human resources dedicated to content moderation	Number of total moderators with sufficient linguistic expertise	SV	NA
Only for VLOPs		2024-02-17/2024-12-31	The use of automated means for content moderation	Number of items solely processed by automated means	BG	NA
Only for VLOPs		2024-02-17/2024-12-31	The use of automated means for content moderation	Number of items solely processed by automated means	[...]	NA
Only for VLOPs		2024-02-17/2024-12-31	The use of automated means for content moderation	Number of items solely processed by automated means	SV	NA
Only for VLOPs		2024-02-17/2024-12-31	The use of automated means for content moderation	Number of items partly processed by automated means	BG	NA
Only for VLOPs		2024-02-17/2024-12-31	The use of automated means for content moderation	Number of items partly processed by automated means	[...]	NA
Only for VLOPs		2024-02-17/2024-12-31	The use of automated means for content moderation	Number of items partly processed by automated means	SV	NA

Only for VLOPs		2024-02-17/2024-12-31	The use of automated means for content moderation	Number of items not processed by automated means	BG	NA
Only for VLOPs		2024-02-17/2024-12-31	The use of automated means for content moderation	Number of items not processed by automated means	[...]	NA
Only for VLOPs		2024-02-17/2024-12-31	The use of automated means for content moderation	Number of items not processed by automated means	SV	NA
Only for VLOPs		2024-02-17/2024-12-31	The use of automated means for content moderation	Accuracy rate of the items processed solely by automated means	BG	NA
Only for VLOPs		2024-02-17/2024-12-31	The use of automated means for content moderation	Accuracy rate of the items processed solely by automated means	[...]	NA
Only for VLOPs		2024-02-17/2024-12-31	The use of automated means for content moderation	Accuracy rate of the items processed solely by automated means	SV	NA
Only for VLOPs		2024-02-17/2024-12-31	The use of automated means for content moderation	Accuracy rate of the items processed partly by automated means	BG	NA
Only for VLOPs		2024-02-17/2024-12-31	The use of automated means for content moderation	Accuracy rate of the items processed partly by automated means	[...]	NA
Only for VLOPs		2024-02-17/2024-12-31	The use of automated means for content moderation	Accuracy rate of the items processed partly by automated means	SV	NA
Only for VLOPs		2024-02-17/2024-12-31	The use of automated means for content moderation	Error rate of the automated means applied	BG	NA
Only for VLOPs		2024-02-17/2024-12-31	The use of automated means for content moderation	Error rate of the automated means applied	[...]	NA
Only for VLOPs		2024-02-17/2024-12-31	The use of automated means for content moderation	Error rate of the automated means applied	SV	NA

Applicability	Service	Reporting period	Indicator	Value
All		2024-02-17/2024-12-31	Summary of the content moderation engaged in at the providers' own initiative	N/A
All		2024-02-17/2024-12-31	Meaningful and comprehensible information regarding the applied detection method	N/A
All		2024-02-17/2024-12-31	Updates to the terms and conditions	The terms and conditions were update once during the reporting period.
All		2024-02-17/2024-12-31	Measures taken to provide training and assistance to persons in charge of content moderation	The responsible team was trained multiple times by the Legal department and provided training materials to reference when reviewing requests.
All		2024-02-17/2024-12-31	Summary of the use made of automated means for the purpose of content moderation	NA
All		2024-02-17/2024-12-31	Qualitative description of the automated means	NA
All		2024-02-17/2024-12-31	Specification of the precise purposes to apply automated means	NA
All		2024-02-17/2024-12-31	Safeguards applied to the use of automated means	NA
Only for VLOPs and VLOSEs		2024-02-17/2024-12-31	Summary of the content moderation governance structure	NA
Only for VLOPs and VLOSEs		2024-02-17/2024-12-31	Qualifications of the human resources dedicated to content moderation	NA
Only for VLOPs and VLOSEs		2024-02-17/2024-12-31	Training given to human resources dedicated to content moderation	NA
Only for VLOPs and VLOSEs		2024-02-17/2024-12-31	Support given to human resources dedicated to content moderation	NA